

FAQ's

What information do I need to provide when I come into the group office?

When you come into the group office please have your group count broken apart as followed:

- Number of adult tickets
- Number of adult tickets with rental only
- Number of adult tickets with lesson only
- Number of adult tickets with rental and lesson
- Number of junior tickets
- Number of junior tickets with rental only
- Number of junior ticket with lesson only
- Number of junior tickets with rental and lesson.

Do I need to place a reservation?

Yes, every group trip needs to place a reservation at least 7 days prior to the trip and provide us with the holding deposit. Any group of 15 or more who doesn't have a reservation will receive a 10% discount at the ticket window.

What is the minimum size group?

There is a 15 person minimum to be eligible for group rates. When your group has 15 paying people the group leader will receive a complementary VIP pass.

What happens if I don't hit the minimum group size?

To qualify for group rate tickets your group needs to be a minimum of 15 people. In the case that your group falls short, we will charge you for 15 people. Usually this will still provide a better deal.

Do you offer helmets?

We offer helmets for an additional cost of \$10.00 per day. This item is sold at the main ticket window. Please have the individual bring an extra \$10.00 to purchase this after they have received their group ticket. Helmets are available on a first come first serve basis.

Where should I have my group meet when they arrive?

The members of your group need to meet in the main lobby in the lower part of the building. At this time, only the group leader will proceed to the Group Ticket Office to purchase all the tickets in full.

What time should I arrive?

The group coordinator should arrive about 15 minutes before the scheduled session begins to purchase the tickets for their group.

What should I tell my group about the trip?

- *Your group name*
- The time they should arrive.
- Where they should wait.
- To return all rental equipment at the end of the day.
- The time lunch will begin.

How much is the deposit? How can I pay for my deposit?

The holding deposit for a group trip is \$100.00. This is held in an account until the time of your trip and is used towards your ticket purchases the day of your trip. You can pay over the phone with a credit card or mail a check to Crotched Mountain Ski and Ride.

When do you need the deposit by?

The deposit is required at the time of booking, or needs to be received within 7 days if you are mailing a check.

Who is eligible for the overnight package?

This package is designed for organizations. It is great for youth groups, schools, Boy Scout troops, Girl Scout troops etc...

What does my group need for the overnight package?

Everyone sleeps in the main lodge area. We recommend that you bring air mattresses, sleeping bags and all overnight gear as you are sleeping on the floor.

What is the minimum age for the field trip?

There is no minimum age to participate in the field trip, but all students need to be at least 6 years old to participate in the group lesson.

How long can we ski for?

Group ticket sessions are either from 9am-5pm or 1pm-9pm depending upon which session your group chooses.

Our midnight madness session runs Friday and Saturday nights from 9pm – 3am.

The field trip session runs Monday-Friday from 9am - 3pm, or after school from 3pm - 9pm.

What happens if we want to stay an extra session?

We offer a session upgrade which is \$15 for each session you upgrade.

What happens if the day of the trip I fall below 15 people?

To qualify for group rate tickets your group needs to be a minimum of 15 people. In the case that your group falls short, we will just charge you for 15 people if that means it's still cheaper.

What type of lesson does the field trip offer?

The field trip lesson is a beginner lesson on the bunny slope.